PVS Information System Training Workshop

Riyadh | 4 October 2023

Welcome



Jennifer Lasley Senior Programme Coordinator WOAH



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Agenda

1 • The PVS Pathway	2 • Understanding PVSIS	3 • Navigating the PVSIS Site
4 • Security and Authentication	5 • PVSIS Website Tour	6 • Hands-on Activities
7	Discussion 8	

Group Discussion and Q&A
 Workshop Conclusion





Objective 1: Become familiar with the PVSIS portal and describe its use and significance



Objective 2: Navigate the portal to access the desired information



Objective 3: Master basic functionalities and features



Objective 4: Use advanced features and tools



Objective 5: Ensure confidentiality and privacy awareness

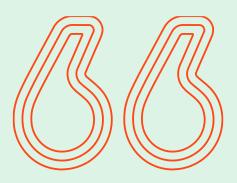


Objective 6: Access troubleshooting and support

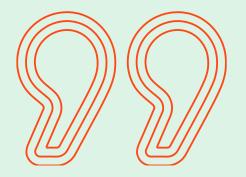


Objective 7: Appreciate the IS value and its opportunities



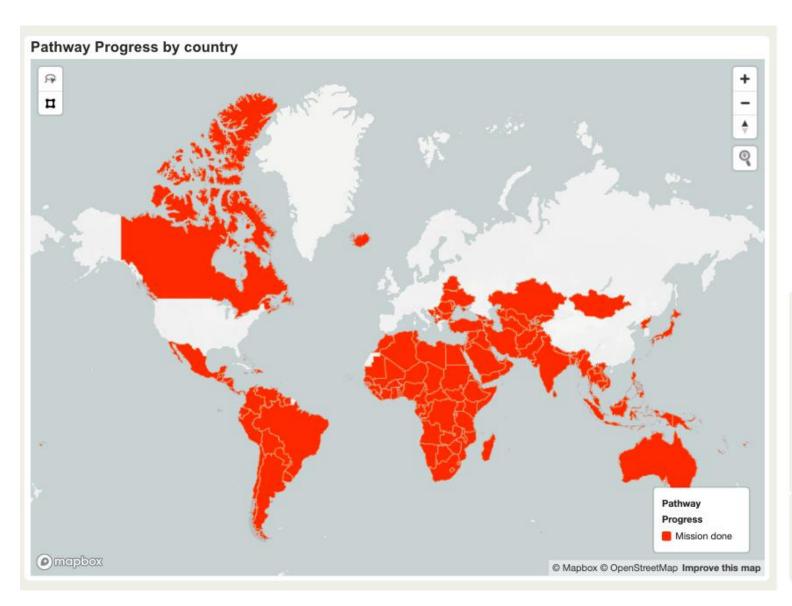


Oh, the PVS Pathway again...





- Strong uptake
- 140+ countries
- More than 450 PVS Reports
- ~220
 Evaluation type Reports



Engagement phase, Type A Evaluation O PVS Aquatic O PVS Aquatic Follow Up PVS Evaluation O PVS Follow Up △ ○ Planning O PVS Aquatic Gap Analysis O PVS Gap Analysis O PVS Gap Analysis Update O Strategic Plan I C Targeted Support O National Bridging Workshop O Sustainable Laboratories O VLSP Identification Mission WOAH PVS mission summary

Region	Mission request	Mission done
Africa	54	52
Americas	27	26
Asia Pacific	27	27
Europe	21	20
Middle East	12	11
All region	141	136





	V-14 Member	Engagement Across the	PVS Pathway
phase Evalu	ation 🔵 Planning 🕥 Targete	d Support	
0000	2010	2015	2020
2006	17)	lear program	me ZUZJ



What's new in the PVS Pathway?

PVS Pathway

The PVS Pathway for the sustainable improvement of national Veterinary Services and Aquatic Animal Health Services is our flagship capacity building programme. An independent and in-depth monitoring mechanism of the performance of these Services makes it possible to identify their strengths and areas for improvement, and to recommend solutions specifically adapted to each country for sustainable improvement and investment



The Performance of Veterinary Services (PVS) Pathway empowers national Veterinary Services and Aquatic Animal Health Services by providing them with an extensive understanding of their strengths and weaknesses using a globally consistent methodology based on WOAH international standards on animal health and welfare. It provides a useful external perspective that can reveal gaps, inefficiencies and opportunities for innovation.

The PVS Pathway has new webpages and dashboards

PVS Reports

PVS Reports which are released for public distribution are available to consult. At the time of finalisation of each PVS Report, WOAH Delegates are invited to choose the level of confidentiality they wish to attribute to each PVS Report. Other reports are released to be shared with WOAH Partners & Donors only, or are designated as confidential with no distribution permitted, or may be shared through diplomatic channels to assist in their advocacy efforts. WOAH respects the level attributed to each report by the Delegate and encourages greater transparency in the performance of veterinary services for better compliance with international standards and improved access to markets.

Evaluation

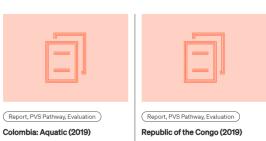
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Year

Planning

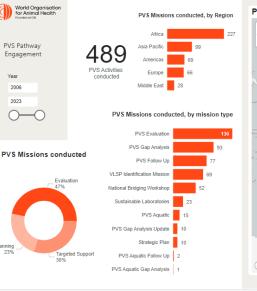
Microsoft Power BI



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To date, more than 140 countries have engaged in the PVS Pathway. Consult the dashboards below for more details.

1 of 3 >

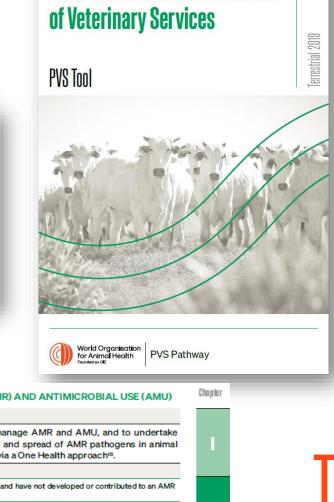




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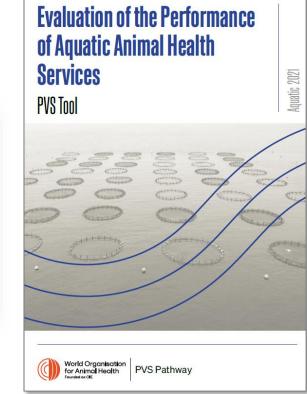




Ш

Evaluation of the Performance





The PVS Tools (Terrestrial 2019 and Aquatic 2021) have a new look

II-9. ANTIMICROBIAL RESISTANCE (AMR) AND ANTIMICROBIAL USE (AMU)

DEFINITION

The authority and capability of the VS to manage AMR and AMU, and to undertake surveillance and control of the development and spread of AMR pathogens in animal production and animal origin food products, via a One Health approach¹⁶.

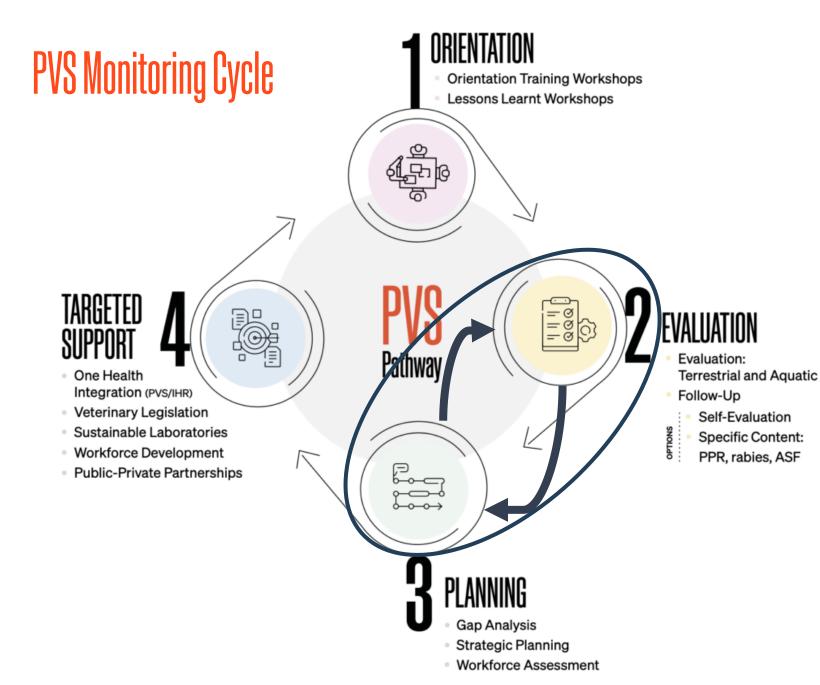
LEVELS OF ADVANCEMENT

Seventh Edition

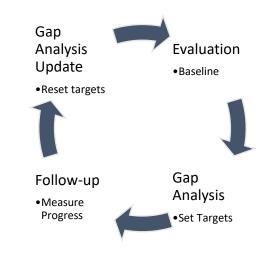
- The VS cannot regulate or control AMR and AMU, and have not developed or contributed to an AMR action plan covering the veterinary domain.
- 2. The VS are contributing or have contributed to a national AMR action plan. The action plan has initiated some activities to collect AMU/AMR data or control AMR e.g. awareness campaignstargeting veterinarians or farmers on the prudent use of antimicrobial agents (antimicrobials). The use of antimicrobials for growth promotion is discouraged.
- 3. The VS have defined a national AMR action plan in coordination with the Public Health authorities and other stakeholders, and are implementing some AMU/AMR surveillance and regulations. The use of antimicrobials for growth promotion is prohibited.
- 4. The VS are implementing a comprehensive AMR action plan based on risk, including AMR surveillance of the most important pathogens for animal health or food-borne diseases, the monitoring of AMU, and the prudent use of antimicrobials in animals (especially the use of critically important antimicrobials). The use of antimicrobials for growth promotion does not occur.
- 5. An effective national AMR action plan covering the veterinary domain is regularly audited, reviewed and updated by the VS with the Public Health authorities and other stakeholders, using the results of AMU/AMR surveillance. The scale and type of antimicrobial usage in animals poses minimal risk of AMR and alternative solutions for the control of diseases in animals are being implemented.

* Recommended reading

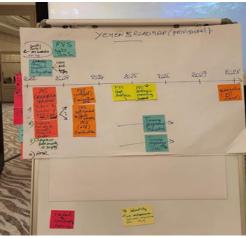
WHO Global Action Plan (2015) at https://www.who.int/publications/i/tem/9789241509763 and WOAH Strategy on Antimicrobial Resistance and th Reviset Lie of Actimicrobial (2019) at https://www.who.int/publications/i/tem/9789241509763 and WOAH Strategy on Antimicrobial Resistance and the



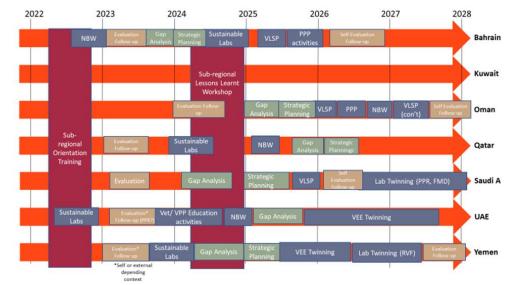
The PVS Pathway is a **Capacity Building** Programme & a Monitoring and **Evaluation Instrument**



PVS Pathway Orientation Training Workshops: Abu Dhabi September 2022 & Jordan February 2023

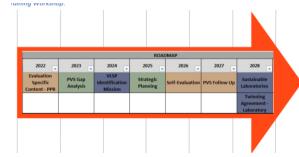


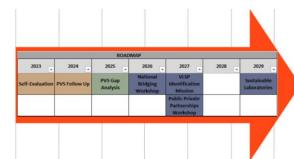














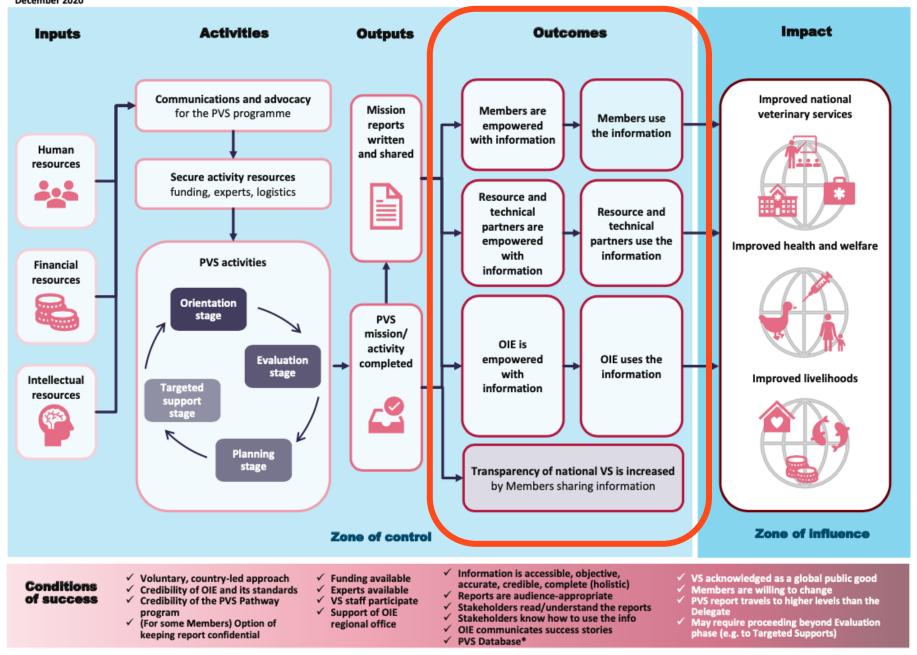




Next Steps	Countries eligible for PVS Evaluation /	PVS Activities under	Countries eligible for
in the PVS	Follow-Up (w/ Specific Content: PPR/Rabies/ASF)	implementation	Gap Analysis
Pathway	Bahrein Jordan	Iraq June 2023 Report in process	Palestine
for Middle	Lebanon UAE Yemen		Afghanistan
East	Qatar	KSA December 2023	Aighanistan
	Kuwait Oman		 KSA (after Eval.)

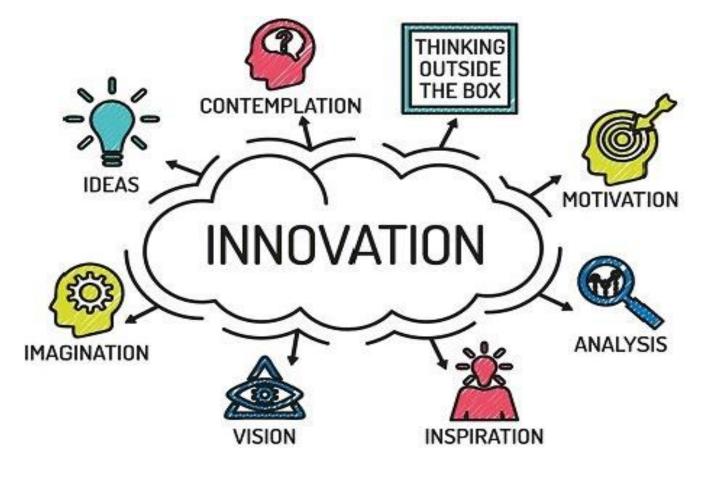
PVS Pathway Programme THEORY OF CHANGE

The PVS Pathway Programme provides voluntary, tailored supports to OIE Members to externally assess the alignment of their Veterinary Services (VS) with the OIE's international standards for animal health and welfare. In doing this, it helps OIE Members identify goals for improvement and provides tools for supporting and monitoring progress.



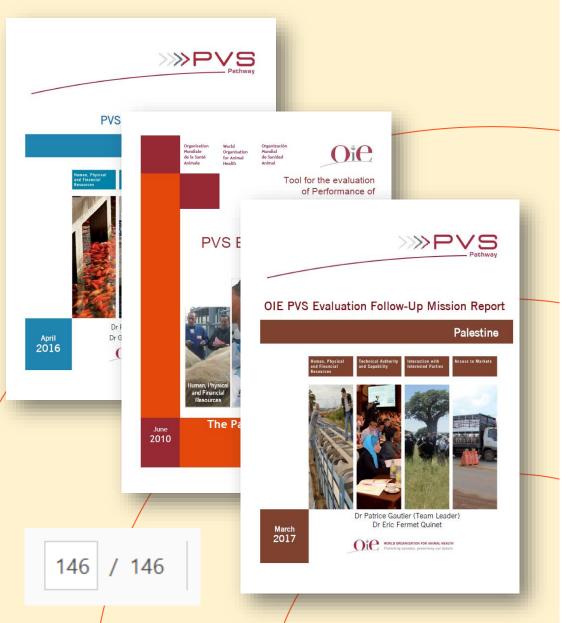
The PVS Pathway's results framework will measure its outcomes and imnact

The PVS Pathway is digitalising to bring more benefits to Members



so that Members can **ACT** on recommendations made

Current State: When you want to act on recommendations in a PVS Report...



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The appropriate staffing of the VS to allow for veterinary and	occupi	Т
technical functions to be	provin	
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undertaken efficiently and	are or	re
effectively.	levels	
A. Veterinary and other	4. The	<u>c</u>
professionals (university	formal	
qualification)	profes	
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A. Veterinary and other		
professionals (university	4.	И
qualification)	1	_
	5.	
Evidence (listed in Association	EN E2	
Evidence (listed in Appendix	5): E2	

Findings:

The permanent personnel of the C paraprofessionals, and, for lab paraprofessionals (plus 1 administra

The total permanent personnel for the 15 administrators and 48 veterinar administrators and 31 veterinary part (short-term contracts usually before

The total number of veterinarians v The VS (GDVS and DVOs) accouremployed by municipalities or work veterinary pharmaceutical companie

There is therefore one veterinarian 200 equines (and for 10 000 inh veterinarians would be more or les private veterinarians' respective act later in this report, is not the case. allocated to the vaccination of anin numerous private veterinarians), w animal health, animal welfare and p

Veterinarians are fairly well distribut

Positions occupied by veterinary para-professionals are being gradually replaced by veterinary positions in DVOs.

The number of veterinarians working in the West Bank is likely to increase over the coming years because of the creation of a veterinary college, in addition to the veterinarians who are returning after studying abroad.

Changes:

- > Job descriptions are now issued for the VS staff.
- > GDVS has no administrative and finance division anymore.
- > GDVS personnel have reduced from 11 to 8 veterinarians only.
- Gradual replacement of veterinary para-professionals by veterinarians.
- > GDVS started involving private veterinarians in official activities (rabies vaccination).

Strengths:

- Veterinarians hold the key positions.
- Job descriptions exist.

Weaknesses:

- Insufficient number of veterinarians (or university-level staff in management functions) at GDVS for Palestine's VS in transition and therefore has to spend additional human resources to reform the VS in addition to conducting routine tasks. There are some vacant positions at GDVS.
- A large proportion of the 57 public veterinarians are conducting animal vaccination (which could be officially delegated to private veterinarians) at the expense of the conduct of other important missions: disease surveillance, supervision of municipal slaughterhouses, control of VMPs etc.

Recommendations

- While waiting for a new definition of the missions of the VS, a small number of veterinarians should be recruited to fill the gaps between what the VS are supposed to do and what the activities currently are, i.e. without a change in the mandate of GDVS-DVOs.
- In the longer-term, a slightly larger number of veterinarians will be needed at GDVS, while the number of veterinarians employed in DVOs could be sufficient providing that animal vaccination be officially delegated to private veterinarians (under strict supervision from the DVOs) in order to free more time for the DVO veterinarians to better organise animal disease control plans, control the retailing, prescription and usage of VMPs etc.
- The GDVS would also benefit in upgrading the technical management capacity by the addition of one or more non-technical positions to assist the technical staff with operational management, information management etc.

Current State: When you want to act on recommendations in a PVS Report...

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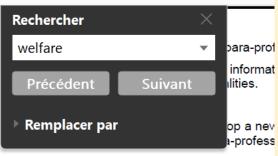
1.4 Desta standard	Levels of advancement
I-1. Professional and	Levels of advancement
technical staffing of the	1. The majority of technical positions are not occupied by
Veterinary Services	personnel holding appropriate qualifications.
The appropriate staffing of the VS to allow for veterinary and technical functions to be undertaken efficiently and effectively. B. Veterinary para- professionals and other technical personnel Terrestrial Code reference(s	 2. The majority of technical positions at central and state / provincial levels are occupied by personnel holding appropriate qualifications. 3. The majority of technical positions at local (field) levels are occupied by personnel holding appropriate qualifications. 4. The majority of technical positions are effectively supervised on a regular basis. 5. There are effective management procedures for formal appointment and performance assessment of veterinary paraprofessionals.
,	
I-1. Professional and	Levels of advancement
technical staffing of the	1. The majority of technical positions are not occupied by personnel
technical staffing of the Veterinary Services	 The majority of technical positions are not occupied by personnel holding technical qualifications.
Veterinary Services The appropriate staffing of the VS to allow for veterinary and technical	holding technical qualifications. 2. The majority of technical positions at central and state / provincial levels are occupied by personnel holding technical qualifications. 3. The majority of technical positions at local (field) levels are
Veterinary Services The appropriate staffing of the VS to allow for	holding technical qualifications. 2. The majority of technical positions at central and state / provincial levels are occupied by personnel holding technical qualifications.

Evidence (listed in Appendix 5): E1, H24.

Findings:

The VS employ a total of 92 veterinary para-professionals (2 at GDVS, 11 in laboratories and 79 in DVOs). However, the proportion of those with a 1 or 2-year academic training is unknown. A large number of those employed in DVOs are mainly involved in animal identification and the vaccination of animals.

The VS has no technicians involved in animal welfare (no activities currently on this topic) or in ante or post mortem inspection (under the mandate of municipalities). When retiring, these positions are replaced by veterinary ones.



- Should the VS' new strategy in private veterinarians, the DV professionals.
- This would also be the cas programme is currently an imp
- On the long term, and if adeq ante and post- mortem inspect control of food of animal origin an adequate ratio of veterinar staff training and appropria veterinarians.



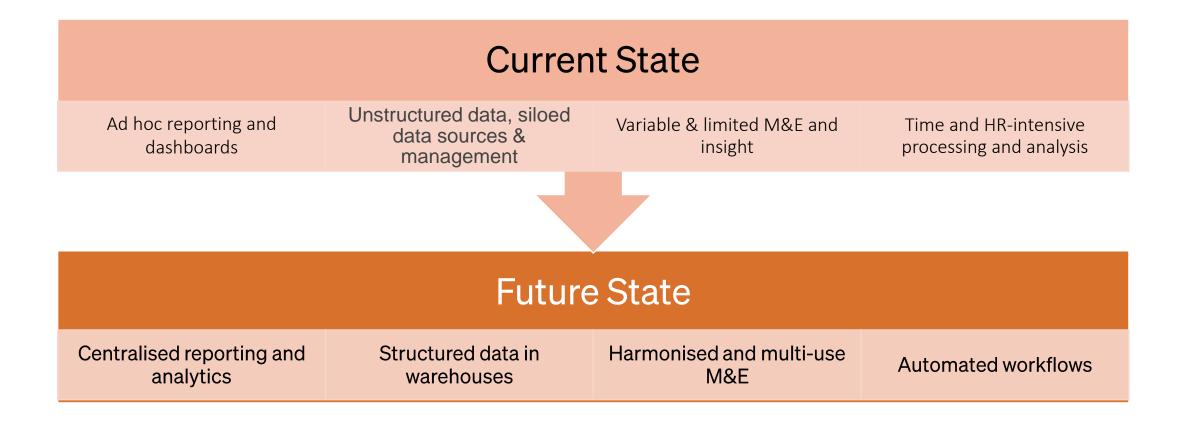
Ice Breaker



1. How do you use PVS Reports for your work?

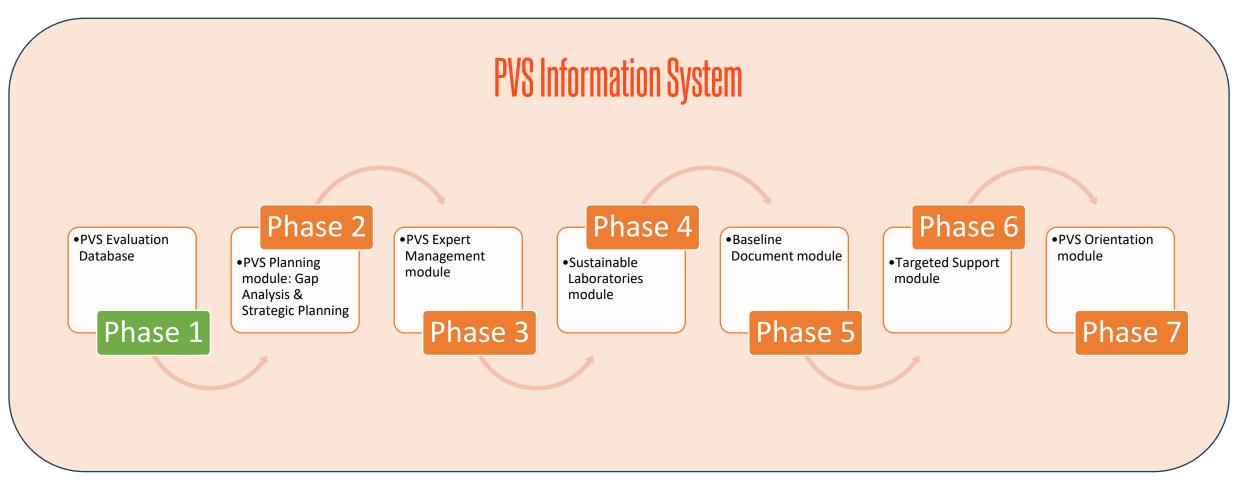
Understanding PVSIS





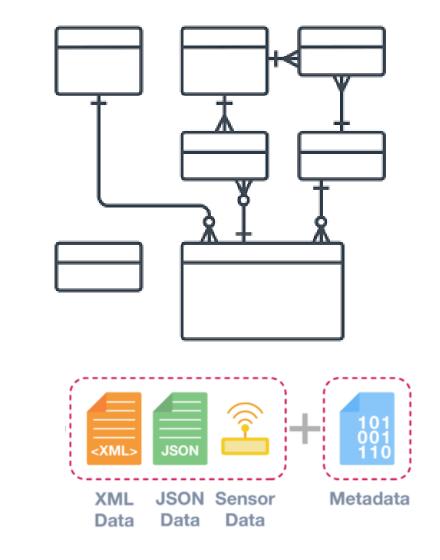


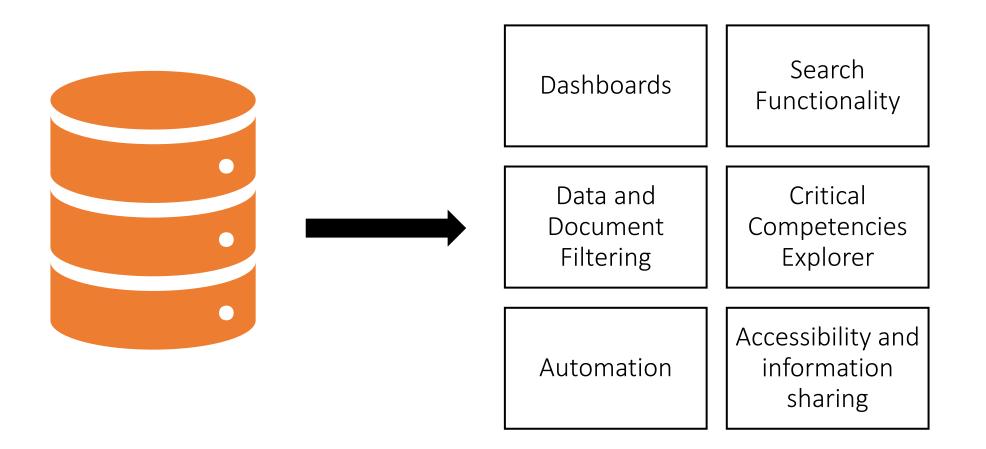
We are currently in Phase 1, focussing on the PVS Evaluation Database and Analysis and its launch at the 100th GS in May 2024

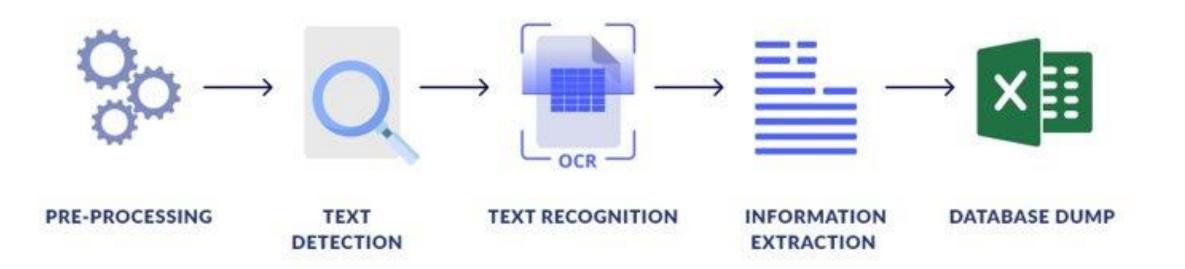


Transforming Unstructured Information to Structured Data

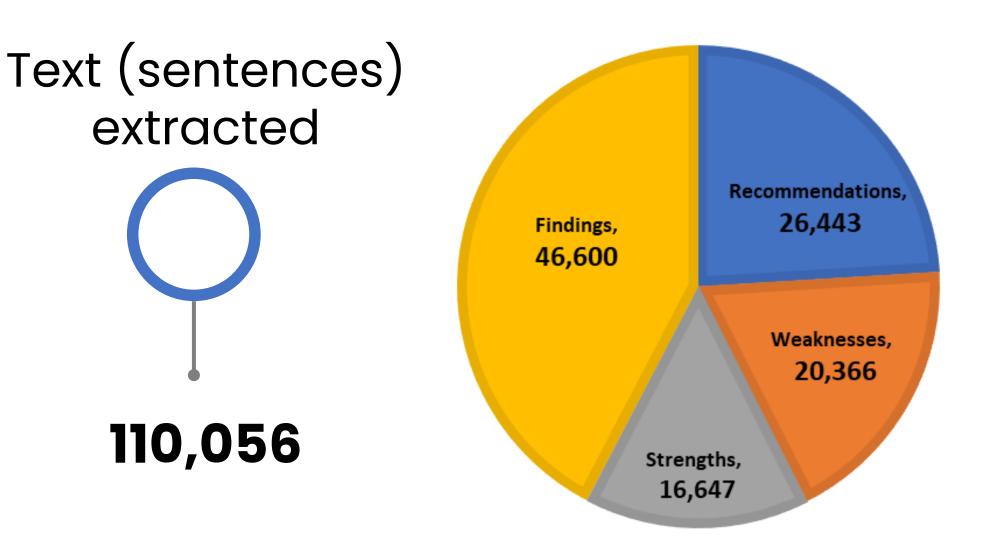


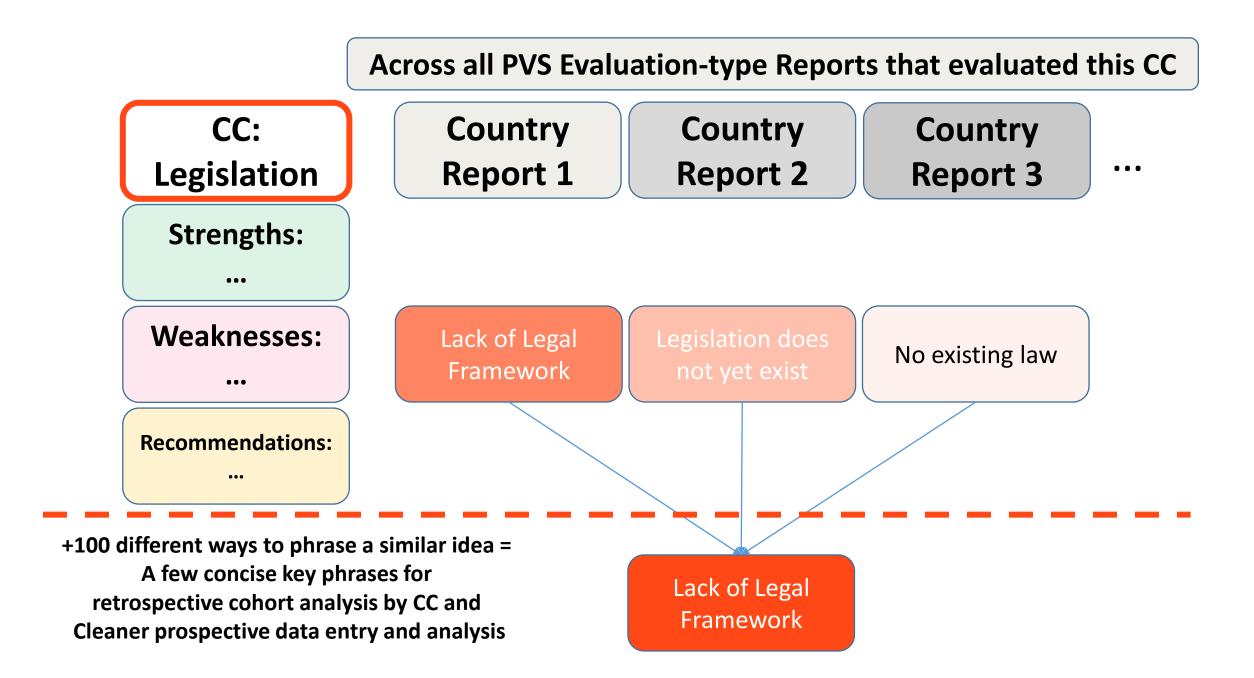


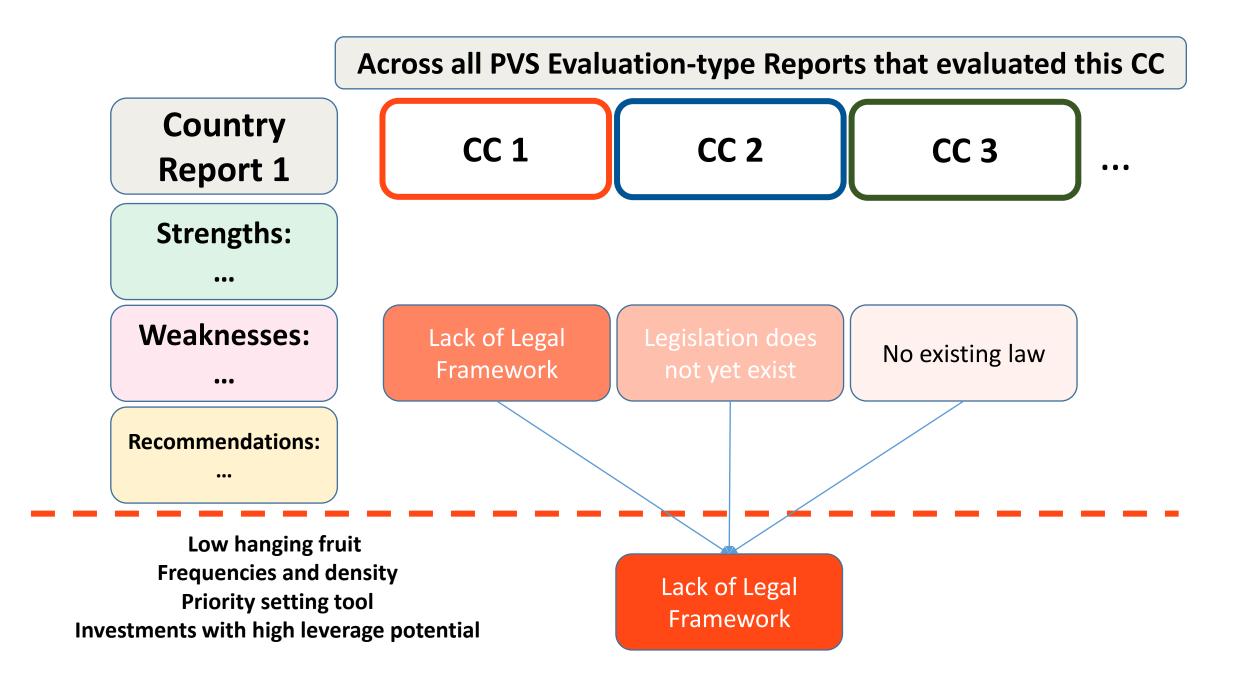












Recommendation (original text):

Undertake a strategic review of future national veterinary needs considering the number of veterinarians, the rate of new graduations/immigration of veterinarians and the rate of retirement/loss to the profession

Key Phrases (AI generated):

- Undertake strategic review of veterinary needs
- Consider veterinarian numbers
- Evaluate graduation/immigration rates
- Assess retirement/loss rate

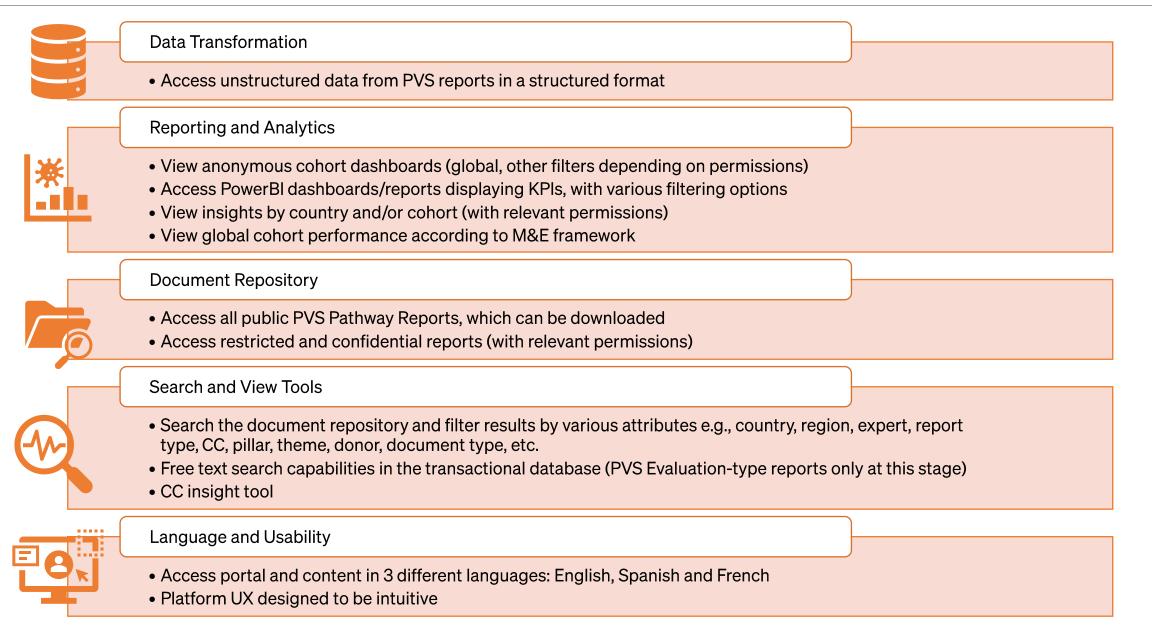
Tags (AI generated):

- 1. Strategic Review
- 2. Veterinary Needs
- 3. Veterinarian Numbers
- 4. Graduation Rate
- 5. Retirement Rate
- 6. Professional Attrition

Key Recommendation (Al generated): Veterinary Services Needs Evaluation

Navigating the PVS IS







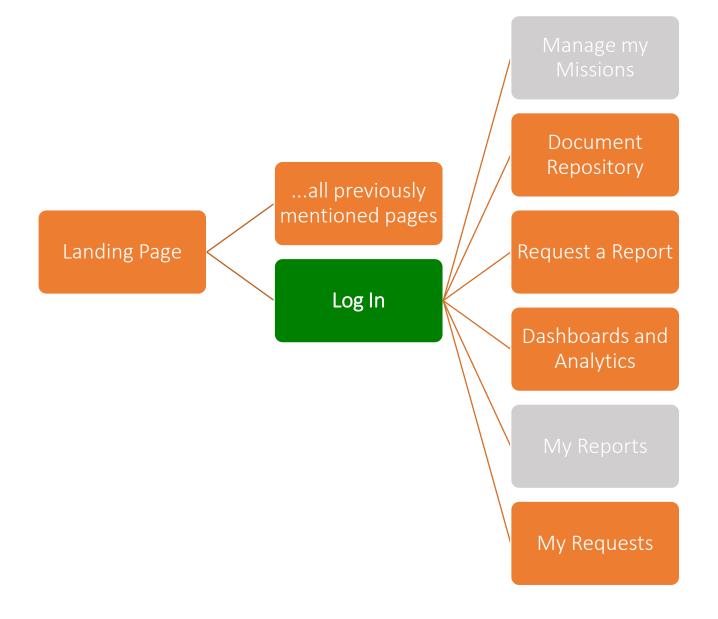
User with no account

The general public is most frequently a user with no account

These users can:

- search for PVS Reports with *Public* confidentiality status
- view *Public* PVS Reports
- view public anonymous cohort analysis in dashboards





User with a PVSIS account

Members (e.g. Delegates and their designated staff), WOAH Partners and Donors, and WOAH Staff are most frequently users with an account

Users can see data depending on their **permissions**.

Members can:

- see all documents, reports, data, and information of their own country
- view global anonymous cohort analysis
- View their own member country dashboard
- view public reports of other countries
- search for any PVS Report regardless of its status
- request access to other PVS Reports which are not public following an approval process with the PVS Report owner (e.g. Delegate)

If you currently have **no PVS Pathway participation**, you will see all of the above **except** those highlighted in grey.



World Organisati for Animal Health Founded as OIE
Founded as OIE

ganisation I Health	PVS PATHWAY INFORMATION SYSTEM

About Us

2022 Milestones in our support to the veternity workforce

	Resources	EN FR ES
Analytics	Reports	Missions
		LOGIN

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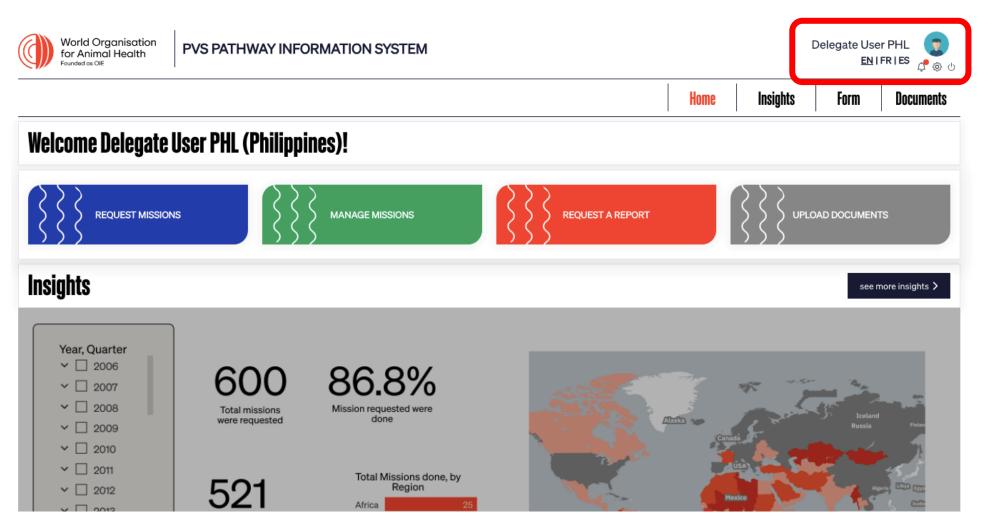
Read More

Landing Page Menu: use this menu to log in, change site language, view related resources and view the key pages

Analytics > View publicly available data on dashboards Reports > View the report search and view tool for public reports Missions > View

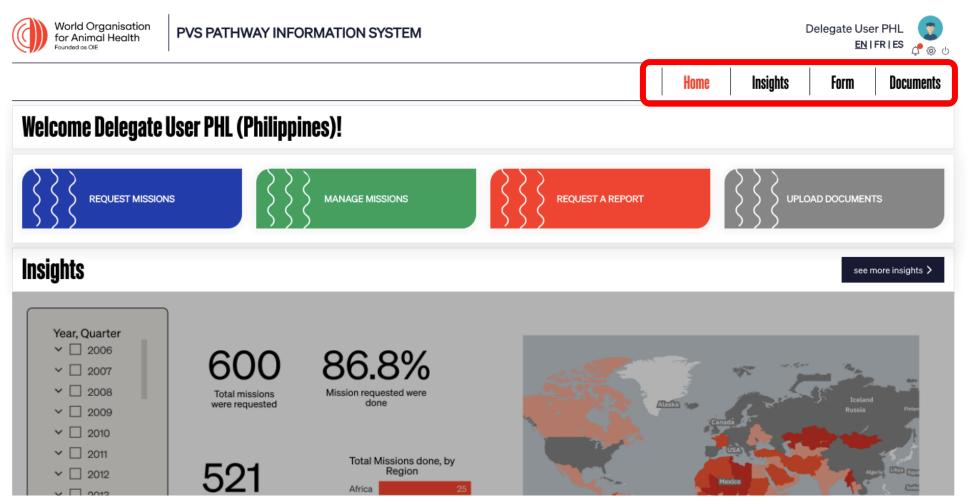






User Options Menu (upon login): use this menu to log out, change site language, view account settings and see notifications

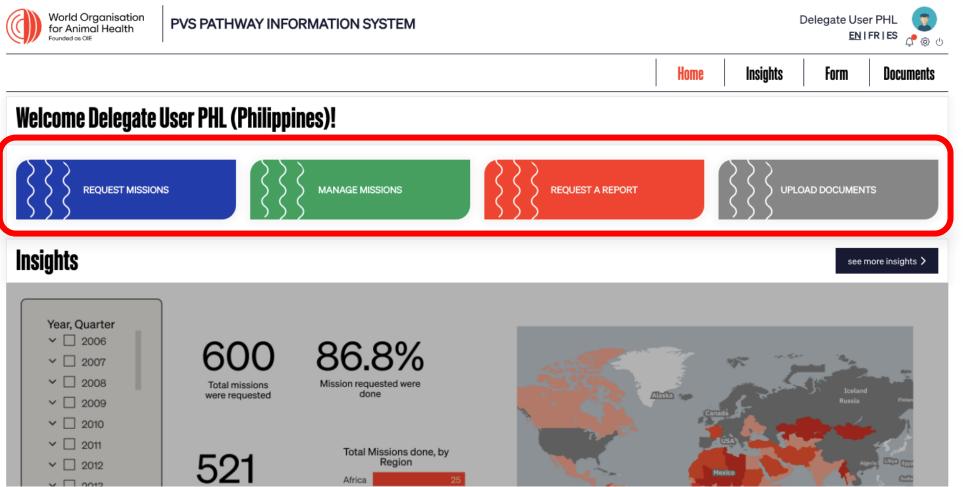




Header Menu Bar (upon login): use this to navigate across key pages of the site.

- Home > go to home page upon login
- Insights > view to critical competency explorer tool
- Form > feature coming soon
- Documents > search through document repository





Home Page Options (upon login): use this to navigate through key tools and features of the site.

- Request Missions > feature coming soon
- Manage Missions > view mission search tool to see your past/current missions
- Request a Report > use this to request access to a report that may be confidential
- Upload Documents > upload documents to the document repository





How to Guide: Provides detailed instructions on how to use different features available on the site



Short Videos: Shows you how to use different tools on the site and their outputs



FAQs: Provides answers for commonly asked questions and issues

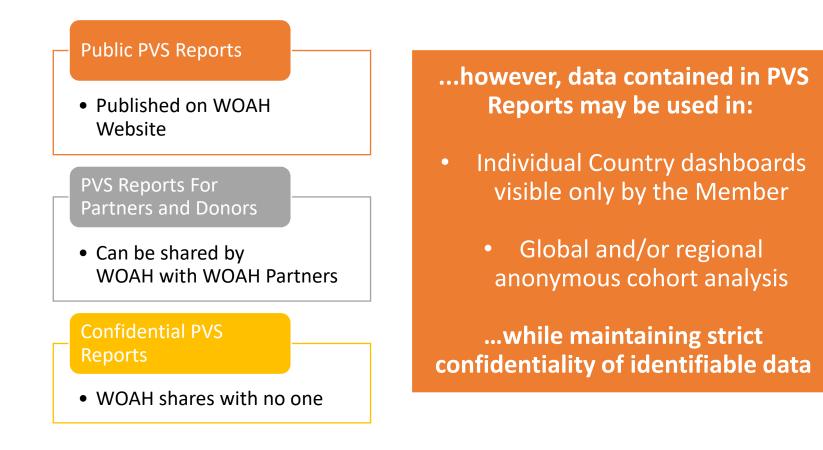


Contact Form: Complete form to contact us regarding any further questions or issues with the platform. This form can also be used to provide feedback about the site.

Security & Authentication



- 1. Determined by **Delegate** for each PVS Report and data contained therein
- 2. Confidentiality status can be changed by the Delegate



Dr Monique Eloit WOAH Director General World Organisation for Animal Health Paris, France 20 September 2023

Approval and Confidentiality Form: PVS Pathway Reports

Dear Director General,

I, Dr to WOAH, herewith accept the report of the

[Please choose one of the corresponding report types below]

PVS Evaluation mission / PVS Evaluation Follow-Up mission / PVS Cap Analysis mission / VLSP Legislation Identification mission / Sustainable Laboratories / VPP Curriculum Mission / National workshop recommendations

conducted from to

Regarding the confidentiality status of the aforementioned report, I request that WOAH process the report and the data contained therein as indicated according to my choice below:

[Please choose only one option]

- I authorise WOAH to publish the adorementioned report on the WOAH website, and I permit WOAH to process the data therein for the purpose of creating anonymous analysis and dashboards to improve access to and use difts data;
- I authorise WOAH to share the atorementioned report with WOAH Partners and Donors, and I permit WOAH to process the data contained therein for the purpose of creating anonymcus analysis and dashboards to improve access and use of its data;
- I request WOAH i) manage the atorementioned report as confidential', ii) inform any person or entity who requests access to contact us, and iii) process the data therein for the purpose of creating anonymous analysis and dashboards to improve access to and use of its data;

Other (specify):

With regard to the distribution proposed by WOAH,

[Please choose as many options as you prefer]

I request the WOAH Director General to transmit the aforementioned report officially, through diplomatic channels, to the Ministries of my country, specified below.	
(Please specify):	
I request the WOAH Director General to share the aforementioned report with other persons (senior representatives, donors or technical partners, private sector leaders) specified below.	
(Please specify names and email address)	

Date..... Signature.....

¹ The elementationed report will not be shared extensity, but WOAH includes the sharing of the aforementioned report and/or data contained therein wis WOAH Specialitic Commissions, Working Groups, Ad Hoc Groups, and WOAH Observatory, where this will make a meaningful contribution to their WOAH service.

Ref.:





World Organisation for Animal Health Founded as OIE

PVS PATHWAY INFORMATION SYSTEM



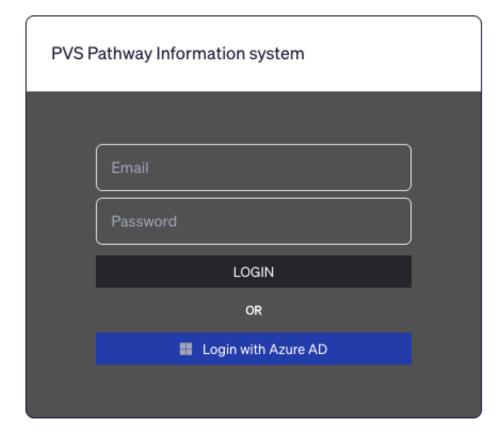
About Us

2022 Milestones in our support to the veternity workforce

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Read More





Note: Once PVSIS is launched, you will be able to log in using your email via the 'Login with Azure AD' option. We will provide you with an email and password to input here.

Once you log into the PVSIS website, you will be able to view a fictious Member profile for training purposes.

Please note these logins are *temporary* and contain *fictious data*!

Each Delegate's **real login information** to view your **real data** will be provided to you after the PVSIS is launched in the coming months.



Username: see slip of paper you have been provided

Password: 123

PVSIS Website Tour

(1) **30 min**

Please observe and ask questions throughout the demo to understand the website and its features. Hands-On Activities



We will demonstrate each task for you and then you will complete each task at your own pace. We will allow roughly 10 minutes for each task.

We will assist you and provide guidance if you face any challenges.

Please do not hesitate to ask questions along the way!



- All data and information you see is fictious data, so please do not worry as it is NOT reflecting your country's data
- Please focus on the features and functionalities you see in the PVSIS, rather than the data it contains, as the data is not real or reflect your country
- Feel free to experiment and discover other uses and scenarios that interest you
- We encourage you to explore the site and try out different things



Congratulations! You have been appointed as Delegate and Chief Veterinary Officer! Tasks:

Using the tables on the Home Page, explore your Land's **engagement** in the PVS Pathway and find the following information:

- First PVS Evaluation mission date
- Latest PVS Follow-up mission date
- Number of years since the latest PVS mission
- How many PVS missions has your Land had?



The information you found on your PVSIS home page made you curious. Since you have recently arrived on the job, you try to find your Land's PVS Reports to better understand the historical performance of the Veterinary Services.

Tasks:

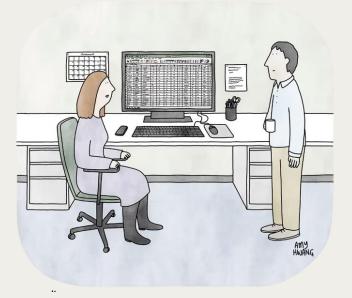
- Using the Documents Menu, search for your Land's report using filters.
- Click on Actions (...) and download your Land's report to read the Executive Summary.
- Search for any other public report you may be curious about.



You realise you have a meeting in 30 minutes! You don't have much time, but you are very interested in how Tryland is doing on *surveillance* and you want to understand the strengths, weaknesses and recommendations that Experts made in the reports on this topic.

Tasks:

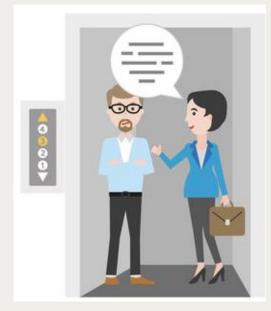
• Using the Insights Menu and filters, search for Tryland's strengths in Critical Competency II-4 Surveillance and early detection from Tryland's first PVS Evaluation report.



- Do the same for Tryland's weaknesses and recommendations from their latest PVS Follow-Up report.
- Identify the detailed recommendations that were made
- Now navigate to the Dashboards Menu and view the Qualitative Analysis Dashboard.
- Using this tool, identify the overarching key concepts and recommendations linked to them
- Which key recommendations were the most common in Tryland?

On your way to your meeting with your Surveillance team on the 99th floor, you hop in the elevator on the 2nd floor. Just before the doors close, the Minister of Agriculture herself steps in the elevator with you to return to her penthouse office on the 100th floor.

Her Excellency the Minister asks you how surveillance efforts are going, as she is concerned that Tryland may not be ready for the next outbreak of PPR. She understands how important sheep are to Tryland's economy.



Since you have just read the most important recommendations on surveillance in the latest PVS Follow-up report, and budget requests are due next quarter, you decide to share some of the most important recommendations about surveillance, in hopes of convincing her that resources are needed to understand and prevent the spread of PPR.

Tasks:

- Using the Qualitative Analysis Dashboard, what are three key recommendations that you find?
- What are the top 3 actions that you would put into your budget request to improve performance of your veterinary services in surveillance?





[insert steps to accomplish each scenario]

Two weeks later, Her Excellency the Minister calls you to thank you for providing her with evidence based recommendations to Tryland's surveillance capacity and capabilities provided by International PVS Experts.

She wants to know more precisely what needs to be done in order to improve Tryland's performance in surveillance.

After having seen how the data contained in the PVSIS and Report helped you, and remembering that the last Evaluation occurred in XXX, more than XX years since Tryland's last PVS Follow up, you are ready to monitor Tryland's progress.



Tasks:

• Locate the "Request a Mission" button on the Home page.





[insert steps to accomplish each scenario]

Two weeks later, WOAH has received your request and is preparing your mission. You have been requested to provide some baseline documents to prepare the PVS Experts who will conduct the mission.

Tasks:

• Using the "Upload Documents" form, upload the organizational chart of Tryland to the PVSIS.







[insert steps to accomplish each scenario]







- 1. Which features of the platform have stood out to you most?
- 2. Do you think there is any missing functionality which would add value for you?
- **3.** How would you use this platform in your day-to-day work?
- 4. After having seen the PVSIS, what can the PVS IS help you to do better or faster than before?

Final Thoughts

What can the PVS IS help you to do better or faster than before?

- Determine training needs in veterinary domain
- Prioritise actions and areas for investment
- Communicate about / advocate for strengths and gaps for additional resources
- Identify low hanging fruit and quick wins that require less effort and resources to implement
- Encourage accountability in achieving objectives
- Develop strategic plans across vet domain
- Address real and emerging needs
- Take evidence-based decisions
- Develop evidence-based policy
- Establish return on investment in your VS

Bottom Line: WOAH's goal is reducing « Single-use Data » and improving data sustainability and reuseability



With every development, we are working to:

- Leverage data already collected
- Focus on indicator development and analysis
- Link it with other data sets across WOAH and beyond
- Reduce the time and effort you must invest to provide data
- Curate analytics that will that will help you to make the argument for investment in your VS
- Make future engagement easier, faster, and more seamless

What's next for the PVSIS?

More developments are coming soon!

- Request a Mission form
- PVS Experts will be integrated
- Report Template online form
- Automated workflows with notifications and validation
- Enhanced dashboards and tools

Additional modules under conception

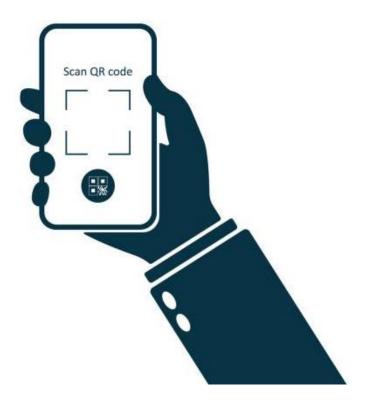
- PVS Gap Analysis data and forms integration
- PVS Expert Management system
- Sustainable Laboratories data and forms integration

Future training opportunities for Members

- Webinars in all languages through June 2024
- Global Launch at the 100th General Session
- General Session training sessions



• Please complete a short survey to provide some feedback on this training session.



PVSIS Training Workshop Feedback



Thank you

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